



GIFT CARDS

Terms & Conditions

Gift Cards expire 24 months after the date of purchase. They cannot be used or redeemed after this time. Cards cannot be exchanged for cash nor replaced if lost or stolen. Rules and restrictions on redemption are at the discretion of Colemans Garden Centre.

This Card is issued and managed by Colemans Garden Centre, for use to purchase items that are in the Colemans garden centre, farm shop and café. It cannot be used towards purchases of any other retail operation on the Colemans site. It is for sole use at Colemans Garden Centre till points. You can use multiple gift cards to pay towards purchases.

By using the Card, you agree to be bound by these T&Cs. If you purchased the card for someone else, then you must advise the ultimate cardholder that these T&Cs are available online at <https://colemansgardencentre.com/giftcard>. The Card remains the property of Colemans Garden Centre. You should retain the original receipt or record of purchase of the Card and the Card number as it may be required for future customer services support.

The Card is a prepaid gift card that is activated once purchased. The card cannot be used at ATMs or over the counter at financial institutions and does not allow cash out. The Card is not a credit card and is not linked to a deposit account.

The minimum balance that may be loaded to your Card is £5 and there is no maximum balance. There are no fees associated with using the Card unless you are permitted to receive a replacement Card and in such case the replacement Card fee will be advised at the time you request it.

The Card cannot be used to make purchases that exceed the available balance; in such case you need to pay the difference by another method if Colemans Garden Centre agrees.

This Card is not reloadable and is valid for twenty-four (24) months from the date of activation and cannot be used after expiry. At expiry, the remaining available balance will be forfeited. We will not give you any notice before this happens.

The Card cannot be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments or for purchasing foreign currency. We are not liable in any way when an authorisation is declined for any particular transaction except where the authorisation has been declined because of an act or omission on our part.

The Card is like cash and may not be replaced if misused, lost, stolen or damaged and no financial compensation scheme exists with respect to the Card. You are responsible for all transactions on the Card, except where there has been fraud or negligence by our staff or agents. If you notice any error relating to the card you should notify the Administration Office at Colemans Garden Centre immediately on +44 (0) 2894 432513.

If you have a problem with a purchase made with the Card, or a dispute, you must deal directly with Colemans Garden Centre.

We may restrict or stop the use of the Card if suspicious activities are noticed or we do not receive funds from you in the full amount of the activated balance of the Card.

Any refunds on Card transactions are subject to the Colemans Garden Centre returns policy. If the Card expires or is revoked before you have spent any funds resulting from a refund (whether or not the original transaction being refunded was made using the Card) then you will have no access to those funds.

You are responsible for knowing your available balance. Colemans Garden Centre can check the balance on our EPOS system if you need assistance. We reserve the right to correct the available balance of your Card if we believe a clerical or accounting error has occurred.

Information (which may include your personal information, if you have provided it to us) may be disclosed to third parties about the Card, or transactions made with the Card, where required by law, to operate the Card and process transactions.

We reserve the right to change these T&Cs at any time. Any updates will be made public on this web page.

The gift card program may be terminated. If your Card cannot be used after termination, you will be entitled to surrender and redeem your Gift Card to the amount of the available balance at time of redemption, subject to the balance being within the expiry date period of the card.

We will have no liability for unauthorised access to, or use of your Card or for any delay or inability to use the Card or if we have suspended the use of the Card in accordance with these T&Cs. We make no warranty or representation, whether express or implied with respect to the Card, purchases made with the Card including but not limited to any warranty regarding quality or fitness for a particular purpose, or whether the Card will always be accessible or accepted. Nothing in this agreement limits our liability where it cannot be limited or excluded at law.

UK law will apply to these T&CS and UK courts shall have exclusive jurisdiction.

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Colemans Garden Centre, 6 Old Ballyclare Road, Templepatrick BT39 0BJ