



## Loyalty Card Terms & Conditions

### Collecting Points

- 1) You must spend at least £5 to qualify for points. The number of points issued may vary between purchases.
- 2) 1 point will be awarded per £5 spent in store on eligible goods. Coleman's Garden Centre reserves the right to alter these rates at any time.
- 3) Points cannot be collected on Rathwood Garden Furniture, gift voucher purchases, credit notes, certain reduced/Sale items, certain promotions and concessions.
- 4) The current redemption value of points is one point equal to fifty pence. Coleman's Garden Centre reserves the right to vary the rate at any time.

### Spending Points

- 1) To redeem your points you must have at least 20 points (at a value of £10) with a minimum spend of £10.00.
- 2) We reserve the right to make any product at any time exempt from the scheme.
- 3) When you make a purchase using your points, these points will be deducted from your card.
- 4) To spend your points simply select your product and inform the cashier that you would like to pay with your points.

### Returning Goods

- 1) If you decide to return a product we will deduct the points from your loyalty card that you collected when you purchased the product.
- 2) If a product you have purchased with points is faulty please return it and the points spent will be re-credited to your card on presentation of a valid Coleman's Garden Centre loyalty card.



## **Customer Loyalty Card**

- 1) Signature or use of this card constitutes acceptance of the Coleman's Garden Centre Loyalty Scheme terms and conditions.
- 2) This card is issued by and remains the property of Coleman's Garden Centre which reserves the right to terminate the scheme, decline issue of cards, withdraw or cancel points collected at any time.
- 3) The points on the card are non-transferable.
- 4) Members who have been shown to abuse the scheme or attempted to abuse the scheme in any way can be removed at any time at the discretion of Coleman's Garden Centre.
- 5) If you forget your loyalty card, points can be added retrospectively if you visit the garden centre and produce your original receipt and loyalty card within 14 days of purchase.
- 6) The terms and conditions of this scheme can be altered at any time. You can get a copy of the latest terms and conditions by asking in store or visiting the Coleman's Garden Centre website, [www.colemansgardencentre.co.uk](http://www.colemansgardencentre.co.uk).
- 7) In the event of withdrawal of the loyalty scheme, Coleman's Garden Centre will not be liable for any financial loss accrued by a customer in the form of points.
- 8) If a card is lost, stolen or damaged we can replace it and transfer your old points balance to it for a nominal charge of £5.00.
- 9) Points can only be redeemed on presentation of a valid Coleman's Garden Centre loyalty card.

## **Data Protection Statement**

- 1) Coleman's Garden Centre will not sell, share or offer personal information about any loyalty scheme member to any third party for any purpose.
- 2) Unless you state otherwise Coleman's Garden Centre will contact you with offers and information about products, services and events that may be of interest to you.
- 3) The loyalty scheme member agrees that responsibility of updating personal information and address/contact details is entirely with them by speaking to a member of staff.